

Terms of Use of Glioblastoma Navigator

Last updated: November 10, 2025

1. Introduction and Acceptance of Terms

Welcome to Glioblastoma Navigator (hereinafter also the “Service” or the “Platform”), an innovative platform based on the concept of a “supermind” that brings together patients, caregivers, specialists, and artificial intelligence to collaboratively combat glioblastoma. These Terms of Use (the “Terms”) govern users’ access to and use of the Service. Please read this document carefully: by using or registering on the Platform, you fully accept these Terms. If you do not agree to any provision herein, you are not permitted to use the Service.

Additional services or specific sections of the Platform may be subject to separate, supplemental terms. In the event of any conflict, such specific terms shall prevail over these general Terms. A Privacy Policy is also available, which describes in detail how personal and anonymized data provided by users are processed; we recommend that you read it carefully.

2. Definitions

For purposes of these Terms of Use, the following definitions apply:

- **Operator:** the entity that manages and provides the Glioblastoma Navigator Service. The Service is managed by Glioblastoma.IT ODV (Voluntary Organization) and its authorized collaborators (hereinafter also the “Association” or “Data Controller”).
- **User:** any natural person who accesses or uses the Service, including both Patient/Caregiver Users and Specialist Users (as defined below) registered on the Platform.
- **Patient:** a person diagnosed with glioblastoma or another high-grade brain tumor who uses the Service to manage information about their care pathway, either directly or through a Caregiver.
- **Caregiver:** a person who assists a Patient (for example, a family member) and uses the Service on behalf of or together with the Patient.
- **Specialist:** a professional (for example, a physician, researcher, psychologist, or other qualified healthcare provider) who uses the Service to offer specialized support (such as consultations or support services) and to access anonymized aggregated data for research or evaluation purposes (for example, to assess the feasibility of clinical trials).
- **Gliobot:** the artificial-intelligence-based chatbot available on the Platform, designed to provide information and support to Patients and Caregivers.
- **Data:** the information entered by Users into the Platform concerning the Patient’s care pathway (for example, clinical data, treatments administered, outcomes, etc.), as well as any information provided by Specialists (for example, service availability data, aggregated questionnaire results, etc.).
- **Anonymized Aggregated Data:** data derived from information provided by Users, stripped of direct personal identifiers and combined in aggregated form, used by the Operator for statistical, research, and service-improvement purposes (for example, analysis of correlations between treatments and clinical outcomes such as overall survival and progression-free survival).

3. Registration to the Service

In order to access the features of the Glioblastoma Navigator Service, registration of a user account is required. At the time of registration, the User must specify whether they intend to register as a Patient/Caregiver or as a Specialist, providing the requested information accurately and truthfully.

The User undertakes to promptly update their account data in the event of any changes.

Registration as a Specialist is reserved exclusively for qualified professionals. By registering as a Specialist, the User represents and warrants that they possess the professional qualifications and any legal authorizations required to provide medical, psychological, or research support within the scope of the Service. The Provider reserves the right to request additional documentation or verifications to confirm the qualifications declared by the Specialist.

Each User is responsible for maintaining the confidentiality of their account credentials and for all activities conducted through their account. In the event of unauthorized use of the account or suspected security breach, the User must immediately notify the Provider. Each User may create only one personal account; multiple registrations by the same person are not permitted without the express authorization of the Provider. Failure to comply with these conditions may result in suspension or termination of the account.

4. User Categories and Available Services

The Platform offers differentiated functionality for two categories of Users, as described below.

4.1 Patient and Caregiver Users

Patient/Caregiver Users may access a range of services designed to support the Patient's care pathway. Specifically, these Users have the ability to:

- **Enter clinical data:** Anonymously record information relating to the Patient and their care journey, including geographic location (e.g., postal code of residence or treatment), glioblastoma or tumor data (e.g., histological characteristics, genetic mutations), therapies received, significant events (e.g., surgical procedures, recurrences), and related outcomes over the course of the disease.
- **Access personalized recommendations:** Receive informational guidance, such as details on the nearest specialized centers for specific treatments, information on active clinical trials relevant to the Patient's profile, and potential treatment or care-path options to be evaluated in consultation with the Patient's healthcare team.
- **Use the "Gliobot" chatbot:** Interact with an artificial-intelligence-based chatbot to obtain immediate information and support on various topics (e.g., explanations of medical terminology, general guidance on the therapeutic pathway, basic emotional support). See the section on AI usage warnings (AI Act Compliance) for further details and limitations regarding this service.
- **Specialist support and bookings:** Access specialist support services, such as contact with psychologists, nutritionists, or other experts, and, where available, use the Platform to request or schedule online consultations. The Platform acts solely as an organizational intermediary; any operational details or agreements (including financial terms; see Section 7) shall be determined separately between the Patient/Caregiver User and the chosen Specialist.
- **Manage clinical profile:** View and update the clinical history entered into the Platform, including all essential data, so as to easily share it with treating physicians or other specialists outside the Platform.

In using these services, Patients and Caregivers agree to provide correct and up-to-date information. In particular, a Caregiver entering data on behalf of a Patient warrants that they have obtained the Patient's consent if the Patient is capable of providing it, or are legally authorized to manage the Patient's health information. Patient/Caregiver Users understand that any suggestions and information provided by the Service (including those obtained via the Gliobot chatbot) do not constitute professional medical advice or diagnosis, and that all health-related decisions must be made in consultation with the Patient's treating physicians.

Acceptance of these Terms of Use is required to access the Platform's services, however, it does not replace or supplement informed consent from a healthcare or psychological professional. Users accessing healthcare or psychological support services are required to provide informed consent to the professional before the service begins, in accordance with Law 219/2017 and the specific codes of ethics relating to treatment, such as, for example, the Code of Ethics for Psychologists, in the case of psychological support.

4.2 Specialist Users

Specialist Users (e.g., physicians, researchers, psychologists, etc.) benefit from functionalities designed to provide professional support and to leverage the collective knowledge available on the Platform in anonymous, aggregated form. Specifically, Specialists may:

- **Offer services and consultations:** Make their expertise available by providing consultations, second opinions, psychological support, or other specialist services to Patient/Caregiver Users who request them via the Platform. Practical details of such consultations (modality, timing, location, and—if applicable—financial compensation) shall be agreed directly between the Specialist and the requesting User outside the Platform, which serves solely as an organizational intermediary.
- **Access aggregated data for research:** Review demographic and clinical data in aggregated, anonymous form derived from information provided by Patients/Caregivers. For example, a Specialist may view statistics on the number of Patients in a given geographic area (identified only by postal code) with specific clinical characteristics, or the overall results of anonymous questionnaires or surveys conducted through the Service.
- **Evaluate potential cohorts for clinical trials:** Use aggregated data to assess the availability of potential participants for clinical trials. For instance, a researcher-Specialist may estimate how many Patients meeting certain criteria (e.g., a particular biomarker or age range) reside in a specific area, in order to evaluate the feasibility of a clinical study or to guide informational outreach regarding ongoing trials.
- **Contribute to knowledge discovery:** Collaborate in advancing medical knowledge by using the Platform's "virtual trial" functionality. Specialists may, via the Provider, apply machine-learning algorithms and other analyses to aggregated data to identify correlations that could improve future standards of care—for example, detecting associations between particular therapies and clinical outcomes (such as survival) within the Platform's collective dataset.

In accessing these data and functionalities, Specialists undertake to fully respect the anonymous nature of the data: any attempt to re-identify Patients from aggregated data or to use information for purposes other than those expressly permitted (research, health planning, or provision of support) is strictly prohibited. Specialists must conduct themselves professionally and comply with all applicable laws and regulations (including those governing clinical research and the processing of personal and sensitive data). Any direct contact with Patients or Caregivers outside the Platform must occur only with the individual's consent and in accordance with applicable legal requirements (for example, obtaining specific informed consent within the context of a clinical trial).

Acceptance of these Terms of Use is required to access the Platform's services, however, it does not replace or supplement informed consent from a healthcare professional or psychological professional. Specialists offering medical or psychological support services are required to obtain

informed consent from the patient before starting the service, in accordance with Law 219/2017 and the specific codes of ethics relating to treatment, such as, for example, the Code of Ethics for Psychologists, in the case of psychological support.

5. Data Processing and Privacy

Glioblastoma Navigator is designed to collect and use health information in a manner that respects User privacy. The Platform does not require entry of direct patient identifiers (e.g., name, surname, tax code, full address). The sole geographic data requested is the postal code, used exclusively to locate relevant services (such as specialized treatment centers) without collecting the User's precise address or identity.

Clinical data entered into the Platform (including therapies, outcomes, and other medical information) are stored on the Provider's systems and processed in compliance with applicable law (including the EU GDPR where relevant). The Provider implements appropriate technical and organizational security measures to protect these data from unauthorized access, loss, or misuse.

Information provided by Patients/Caregivers is used by the Provider to deliver Platform services (for example, to generate personalized recommendations, identify nearby centers, and operate the chatbot) and for aggregated analysis and research purposes. The Provider may process data in anonymous, aggregated form to derive insights (so-called knowledge discovery)—for instance, by analyzing correlations between treatment types and long-term clinical outcomes across the user community. Such analyses will not permit identification of individual Patients; results may be published or shared as general statistics, reports, or scientific publications to advance glioblastoma research.

By using the Platform, the User consents to the Provider's processing of their data for the purposes and in the manner described in these Terms and in the Privacy Policy. In particular, the User acknowledges that:

- Their data may be used in anonymized form for studies, research, or statistical analyses.
- Any personal data provided at registration (e.g., email address) will be processed in accordance with the Privacy Policy and will not be publicly linked to clinical data.
- Aggregated data may be made available to registered Specialists (see Section 4.2) and other research stakeholders exclusively in anonymous form for the purpose of improving healthcare services and advancing medical knowledge.

If a User voluntarily or inadvertently enters identifying information in free-text fields (for example, a name or contact details), the Provider reserves the right to anonymize or remove such references where feasible. Users are strongly advised not to include personal identifiers in free-text clinical entries.

For further information on personal data processing and User rights (access, rectification, deletion, etc.), please refer to the Service's Privacy Policy, which is an integral part of the protections afforded to Users.

6. Use of the “Gliobot” Chatbot and Compliance with the AI Act (European Union)

Gliobot is an artificial-intelligence–based chatbot system designed to provide information and support to Patients and Caregivers. In compliance with the European Union Artificial Intelligence Regulation (AI Act), the Provider declares that:

- **Low-risk classification:** Gliobot falls within the category of low-risk (or “limited risk”) AI systems because it provides general informational support and does not make binding

automated decisions regarding the User's health. Consequently, it is not subject to the stringent requirements applicable to high-risk systems, although transparency obligations toward Users remain applicable.

- **Transparency of use:** Transparency is ensured: when a User interacts with Gliobot, they are made aware that they are communicating with an automated system rather than a human operator. Responses generated by Gliobot are produced by AI algorithms trained on medical data and knowledge embedded in the system; they do not originate directly from a physician in real time.
- **Possible errors or inaccuracies:** Despite the Provider's efforts to train and update Gliobot with accurate, validated content, the chatbot may produce incomplete, imprecise, or occasionally incorrect responses. The AI learns from general data and may not account for all the specificities of an individual User's case. Therefore, information provided by Gliobot must always be considered indicative and of a general nature.
- **No personalized medical advice:** Responses and information provided by Gliobot do not constitute professional medical advice. They do not replace the opinion, diagnosis, or treatment provided by qualified physicians. Any suggestion or information obtained via the chatbot must be evaluated and discussed with the User's treating physician or relevant specialists.
- **Responsible use:** The User agrees to use Gliobot responsibly. Specifically, the User acknowledges that information obtained serves solely as informational support and must not determine autonomous medical decisions. In case of any health concerns, or before initiating or modifying any treatment, consulting a physician is mandatory. Gliobot is not suitable for handling medical emergencies: in the event of an emergency or unexpected severe symptoms, the User must immediately contact emergency services or seek medical attention and must not rely on the chatbot.
- **Technical information:** Gliobot is currently implemented using the Voiceflow platform (voiceflow.com) and integrates AI services based on Anthropic's Claude 3 – Haiku (anthropic.com) and OpenAI's GPT-4o Mini (openai.com).
- **Continuous improvement:** The Provider may make improvements and updates to Gliobot over time to enhance its accuracy and usefulness. However, even with ongoing enhancements, the indispensable role of a human physician in interpreting information for a specific clinical case remains paramount.

By using the chatbot service, the User accepts the foregoing conditions and warnings. Should a User consider any Gliobot response to be clearly erroneous, inappropriate, or potentially confusing, they are encouraged to report it to the Provider (for example, via the support email) to contribute to the system's improvement.

7. Absence of Financial Transactions and Relationships Among Users

Glioblastoma Navigator does not process payments or economic transactions between Patients/Caregivers and Specialists. The Platform serves solely as a facilitator by connecting Users and does not act as a contractual party in any financial agreements or professional services provided outside the Platform.

In practice:

- **Free use of the Service:** Use of the Service and registration on the Platform are free of charge for Patients, Caregivers, and Specialists (unless otherwise indicated in the future). If a Specialist provides a consultation or professional service to a Patient/Caregiver that requires compensation, all payment-related terms (amount, payment method, invoicing, refunds, etc.) must be agreed directly between the parties outside the Platform.
- **No payment processing or commissions:** The Platform does not process payments, collect commissions, or manage online payment systems on behalf of Users. Accordingly, the Provider

assumes no responsibility for any payments due, missed payments, refunds, or financial disputes that may arise between a Patient/Caregiver and a Specialist.

- **Direct agreements between Users:** Any agreement regarding fees, timelines, or modalities is strictly between the Patient/Caregiver and the Specialist. Users are encouraged to formalize such agreements in an appropriate manner (for example, via written confirmation by email or an informed-consent document) in accordance with professional practice.
- **No provision of medical or consultative services by the Platform:** Glioblastoma Navigator does not directly provide medical, healthcare, or consultative services. Specialist services accessed through the Platform are provided exclusively by individual Specialists under their own professional responsibility. Inclusion of a Specialist on the Platform (i.e., registration as a Specialist User) does not constitute a recommendation or endorsement by the Provider of the Specialist's qualifications, competencies, or the suitability of the services offered. However, as noted, Specialists represent upon registration that they possess the necessary qualifications and must act in accordance with professional ethics and applicable law.

The Provider encourages Users to report any misconduct or breaches by other Users (e.g., Specialists requesting unauthorized payments or Patients/Caregivers failing to honor agreed terms), while emphasizing that such matters must be resolved directly between the parties involved. Under no circumstances shall the Provider be held liable for disputes arising from direct interactions between Patients/Caregivers and Specialists.

8. Intellectual Property Rights

All intellectual property rights relating to the Glioblastoma Navigator Service, its content, and its functionalities are reserved. Unless otherwise indicated, the software, design, logos, the names “Glioblastoma Navigator,” “Glioblastoma.it,” “Gliobot,” and all other trademarks and distinctive signs displayed on the Platform, as well as all texts, images, videos, databases, and other materials available through the Service, are owned by the Provider (Glioblastomamultiforme ODV) or its licensors and are protected by national and international laws on copyright, trademarks, patents, and/or other intellectual property rights.

The User is authorized to use the Platform and its content solely for personal purposes related to the Service (e.g., care-path support, research) and in compliance with these Terms. Accordingly, the User may view data and information provided by the Service, print or export for personal use the Patient's clinical summary to share with treating physicians, and utilize the interactive functionalities made available. Any other use is prohibited—including, without limitation, copying, modifying, distributing, transmitting, publishing, or commercially exploiting content or functionalities of the Service—without the Provider's prior written consent. Reverse engineering, decompilation, or tampering with the Platform's software is likewise prohibited except to the extent non-waivable under applicable law.

Content uploaded by Users to the Platform remains the property of its respective rights holders. For example, clinical data entered by a Patient/Caregiver remain the Patient's property; any textual contributions or materials uploaded by a Specialist (where the Platform permits, e.g., publication of an article) remain the Specialist's property. By submitting such content through the Service, the User grants the Provider a non-exclusive, transferable, sublicensable, royalty-free license to use, process, adapt, publish in aggregate or anonymous form (as applicable), and display such content solely for the purpose of delivering the Service, improving its functionalities, and pursuing the declared objectives (e.g., performing aggregate analyses and scientific research on the anonymized dataset). This license is granted for the duration of legal protection of the relevant rights (or, if shorter, for as long as the User remains registered with the Service), unless revoked or deleted by the User where feasible.

Certain information on the Platform may originate from third-party sources (e.g., listings of active clinical trials, publicly available medical guidelines). Ownership rights to such content remain with the respective third-party owners. The Provider claims no proprietary rights over third-party content made available solely for Users' informational convenience. Use of third-party content is subject to the conditions set by its rightful owners.

The User agrees not to remove or alter any copyright, trademark, or other proprietary notices present on the Service or on content obtained through it.

9. Disclaimer of Warranties

The Glioblastoma Navigator Service is provided to Users "as is" and "as available," without any express or implied warranty by the Provider. To the fullest extent permitted by applicable law, the Provider makes no warranties or representations regarding the Service, including, but not limited to:

- **Continuity and availability:** The Provider does not guarantee uninterrupted availability of the Service, that it will be free of defects, errors, or malfunctions, or that any defects will be corrected promptly. Access to the Platform may be temporarily suspended for maintenance, updates, or technical reasons.
- **Fitness for a particular purpose:** There is no guarantee that the Service will meet the User's specific needs or expectations, nor that results obtained through the Service will be accurate or reliable for any particular purpose (e.g., improving a specific clinical outcome).
- **Accuracy of information:** Although the Provider endeavors to supply accurate and up-to-date information, it does not warrant that informational content, recommendations, or data available on the Platform (including those provided via the Gliobot chatbot or relating to specialist centers and clinical trials) are error-free, complete, or current. Users are advised to verify critical information through official sources or qualified professionals.
- **Absence of viruses or harmful components:** The Provider implements security measures but cannot guarantee that the Service, its servers, or electronic communications from the Platform are free from viruses, malware, or other harmful components. It is the User's responsibility to employ adequate protective tools (e.g., antivirus software) on their devices.

No advice or information, whether oral or written, obtained by the User from the Provider or through the Service creates any warranty not expressly stated in these Terms.

10. Limitation of Liability

To the maximum extent permitted by applicable law, the Provider (including its affiliated individuals and entities, such as association members, volunteers, collaborators, and consultants) shall not be liable to the User or any third party for any type of damage arising out of or relating to the use (or inability to use) the Service. This includes, without limitation:

- **Indirect or consequential damages:** Any loss of opportunity, loss of data, loss of profits, special damages, loss of business, or other indirect damages resulting from the use of the Service.
- **Damages arising from medical information or decisions:** Any harm to health, worsening of medical conditions, negative treatment outcomes, diagnostic or therapeutic errors caused by reliance on information, suggestions, or responses obtained via the Service (including the Gliobot chatbot) instead of seeking professional medical advice. The User acknowledges sole

responsibility for their health decisions and care pathway, which must be made in consultation with treating physicians.

- **Quality of Specialist services:** Any damages or disputes arising from interactions between Patients/Caregivers and Specialists, including the quality or outcome of consultations provided by Specialists, appointment delays or cancellations, unprofessional conduct, or contractual breaches between a User and a Specialist. As clarified, the professional and/or financial relationship between Patient and Specialist is independent of the Platform and outside the Provider's responsibility.
- **Third-party content:** Any content or resource provided by third parties accessible via links or embedded in the Platform (e.g., external video tutorials, clinical trial websites, public research documents) is offered "as is" for User convenience. The Provider assumes no liability for any incorrect, unlawful, or outdated third-party content, nor for any damages or losses resulting from accessing or using external resources.
- **Security breaches not attributable to the Provider:** Damages resulting from unauthorized access, cyberattacks, or other security breaches affecting the Platform and its data despite implemented security measures, unless a severe lack of due diligence by the Provider is demonstrable.

In no event shall the Provider's liability exceed any amounts paid by the User for use of the Service (noting that the Service is currently provided free of charge). Nothing in these Terms intends to exclude or limit liability that cannot be excluded or limited by law. In particular, liability for willful misconduct or gross negligence by the Provider, as mandated by applicable law, remains unaffected.

Indemnification: The User agrees to indemnify and hold harmless the Provider, its representatives, and collaborators from any claims, demands, damages, costs, or expenses (including reasonable legal fees) arising from the User's violation of these Terms or infringement of third-party rights in connection with use of the Service. For example, a Specialist shall indemnify the Provider against legal actions initiated by Patients or third parties for conduct attributable to the Specialist on or via the Service; similarly, a Patient/Caregiver shall indemnify the Provider against claims by Specialists or third parties arising from misuse of the Platform or breach of these Terms by the Patient/Caregiver.

11. Suspension of Service and Account Termination

The Provider reserves the right to suspend, limit, or terminate a User's access to the Service, in whole or in part, under the following circumstances:

- **Violation of Terms:** If the User breaches any provision of these Terms (or acts inconsistently with their intent), the Provider may temporarily suspend the User's account or, in cases of serious or repeated violations, permanently deactivate the account. Where feasible, the Provider will notify the User of the reasons for such action.
- **Security reasons:** In the event of security incidents, unauthorized access, suspected identity theft, or other risks compromising the integrity of the Service or its data, the Provider may immediately suspend or limit affected accounts to protect Users and the system. The affected User will be informed of the measures taken as soon as reasonably possible.
- **Service discontinuation:** The Provider may permanently discontinue the Service (for example, if the "Glioblastoma Navigator" project is terminated). In such event, Users will be notified with reasonable advance notice via their registered contact details (e.g., email) or by posting a notice on the Platform. Following discontinuation, user accounts may be deactivated and data processed in accordance with applicable law (e.g., deletion or anonymization).

The User has the right to withdraw from the Service and request account closure at any time. Such request may be made through available Platform procedures (e.g., an account deletion option in settings) or by contacting the Provider directly at the designated support email. Upon completion of the request, the User's account access will be deactivated, and User-provided data will be deleted or anonymized consistent with the Provider's legal obligations and the Privacy Policy. Note that data already incorporated into aggregated or anonymized analyses cannot be withdrawn, as it is no longer attributable to any specific User.

Suspension or termination of an account for any reason does not entitle the User to any compensation or indemnification for unused services. The Provider's rights to pursue remedies for violations of these Terms occurring prior to termination remain unaffected. Provisions of these Terms intended by their nature to survive termination—including, but not limited to, liability limitations, indemnification, applicable law, and permitted use of aggregated data—shall remain in effect for the duration required.

12. Changes to the Service and Terms

The Provider is continuously committed to improving and updating Glioblastoma Navigator; therefore, modifications or additions may be made both to the functionalities of the Service and to these Terms of Use.

- **Changes to the Service:** The Provider reserves the right to modify, suspend, or discontinue (temporarily or permanently) any functionality or feature of the Platform, with or without notice. This may include adding new features, modifying existing ones, or changes in the user interface, data structure, or methods of accessing the Service. In case of substantial changes that affect the user experience, the Provider will attempt to inform Users in advance through site notices or direct communications (e.g., email).
- **Changes to the Terms:** These Terms may also be updated from time to time. The updated version will be published on the Platform with an indication of the last update date (at the top of the document). In the event of significant modifications affecting the rights or obligations of Users, the Provider will provide appropriate notice, for example via email to the address associated with the account or through notification upon subsequent access to the Service. Continued use of the Service after the new Terms take effect constitutes tacit acceptance of the changes. Should the User disagree with the modifications, they are required to cease using the Service and, if applicable, request the closure of their account.

Users are advised to periodically review the Terms to stay informed of any changes. The Provider shall not be held liable if a User continues to use the Service without having taken note of the modifications communicated as described above.

13. Governing Law and Jurisdiction

These Terms of Use are governed by Italian law. This means that the interpretation, performance, and resolution of the Terms shall be governed in accordance with the laws of the Italian Republic, regardless of where the User is located or the country from which the Service is accessed. For any dispute arising out of or relating to these Terms or the use of the Service, if the User is a consumer (for example, a Patient or Caregiver using the Service for non-professional purposes unrelated to entrepreneurial activities), the consumer protection provisions and any mandatory territorial jurisdiction (for example, the court of the consumer's residence or domicile pursuant to Article 66-bis of the Italian Consumer Code, if applicable) shall apply.

In all other cases, or where no special consumer forums apply, any dispute regarding the interpretation or performance of these Terms shall be subject to the exclusive jurisdiction of the court having jurisdiction over the location of the Provider's registered office. Notwithstanding the foregoing, the Provider reserves the right to initiate legal proceedings in the jurisdiction where the User is domiciled or resident, if required by applicable laws or necessary to protect its rights.

14. Final Provisions

- **Entire Agreement:** These Terms of Use, together with the Privacy Policy and any additional specific conditions relating to specific services or functionalities (if published on the Service), constitute the entire agreement between the Provider and the User regarding the use of Glioblastoma Navigator, and supersede any previous oral or written agreement or understanding on the same matters.
- **Severability:** In the event that any provision of these Terms is deemed invalid, unlawful, or unenforceable by a competent court, it shall be interpreted (where possible) in a manner that reflects the original intent of the parties under applicable law, without affecting the validity and enforceability of the remaining provisions, which shall remain fully valid and binding.
- **Waiver:** The failure or delay by the Provider to exercise any right or power provided for in these Terms shall not in any way constitute a waiver of such right or power, nor prevent the Provider from subsequently enforcing strict compliance with every contractual obligation.
- **Relationship Between the Parties:** Nothing in these Terms shall be interpreted as creating a relationship of partnership, association, employment, agency, or representation between the Provider and the User. The User utilizes the Service with full autonomy and independence.
- **Assignment:** The User may not assign or transfer to a third party the rights or obligations deriving from these Terms without the prior written consent of the Provider. The Provider reserves the right to assign the rights and obligations under these Terms in the event of a transfer of the Service or for organizational needs, provided that the User's rights are respected.
- **Language Versions:** The Service may provide translated versions of these Terms of Use for the User's convenience. In the event of discrepancies between the Italian version and any other language versions, the Italian version shall prevail as the authentic version.
- **Contact Information:** For any communications regarding these Terms (for example, to send reports, requests, or complaints), the User may contact the Provider at the email address: info@glioblastomamultiforme.it. The Provider will endeavor to respond to inquiries as promptly as possible.

Thank you for carefully reading the Terms of Use. By using Glioblastoma Navigator, the User confirms that they have read, understood, and accepted all the above conditions. We wish all Users a positive experience on the Platform and remain available for any clarifications or support.